How To Log In To The Core-CT Help Desk

The following URL will bring you to the log in page for the FootPrints Help Desk application for Core-CT:
http://footprints.ct.gov/footprints

For your User Name and password, you will need to use your FootPrints ID and password. Should you need to create one, click the ‘Create a new account’ link located in the lower right of the FootPrints login screen. If you are not sure what to use for your login ID, please contact the Core-CT Help Desk at (860) 622-2300, option 1 or 2 for guidance.
Please verify you are logged into the Core-CT Help Desk workspace as indicated on the top right. If not, please call the Help Desk at (860)622-2300, option 1 or 2 for assistance.
How To Log Out Of The Core-CT Help Desk

Once you have entered your ticket information, click the ‘Sign-out’ tab in the upper right of the page to sign-out of the Core-CT Help Desk.
The sign-out screen brings you back to the FootPrints log in page. You can either log back in if needed or close out of the browser.