Clearing Browser Cache

After major updates are made to the Core-CT application you should clear your browser's cache files.
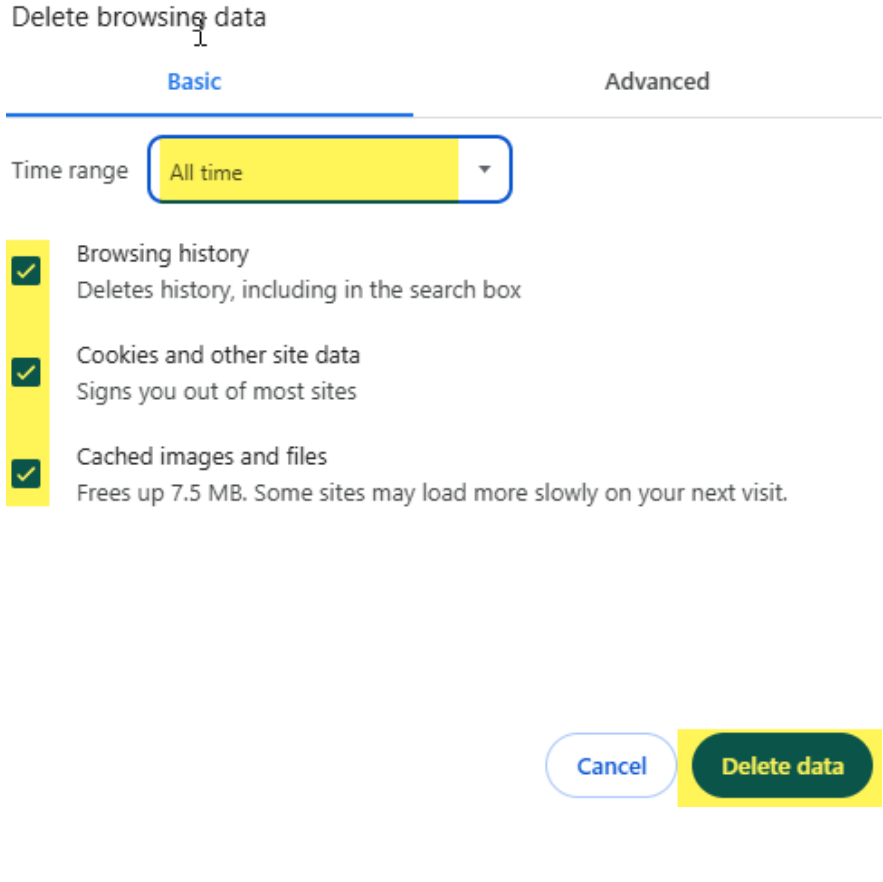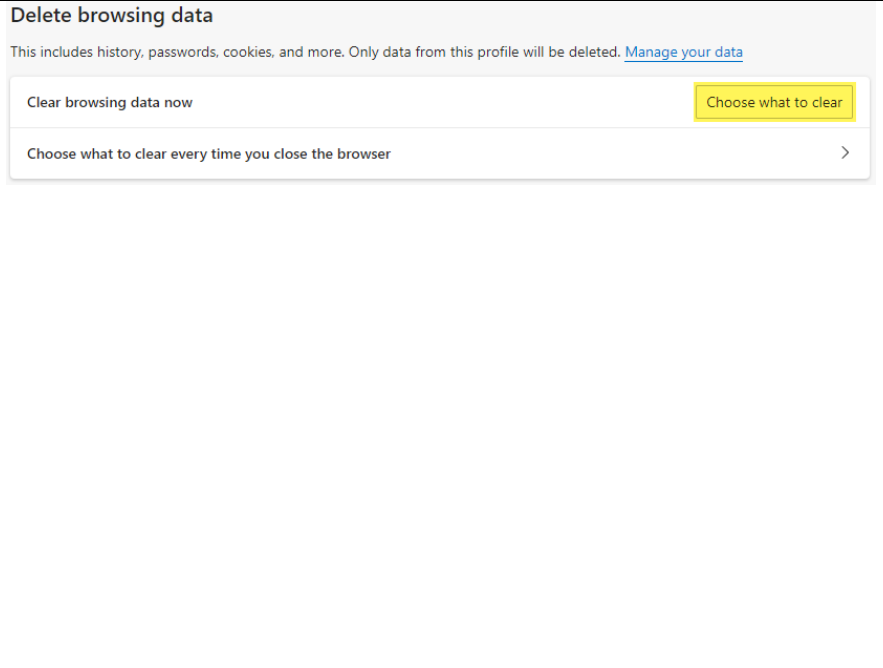
The process for clearing browser cache is different depending on the type of browser you are using. You can use Google to search for instructions for clearing cache for your specific browser or use the below guide.

Mozilla Firefox	Click the menu button ☰ and choose **Settings**. Select the "**Privacy & Security**" panel. In the **Cookies and Site Data Section**, click **Clear Data…** Confirm that the When: contains "**Everything**" and all check boxes are selected. Click **Clear**. Close and restart Firefox.	**Cookies and Site Data** Your stored cookies, site data, and cache are currently using 10.8 MB of disk space. Learn more ☑ Delete cookies and site data when Firefox is closed Clear Data… Manage Data… Manage Exceptions… **Clear browsing data and cookies** ✕ When: Everything ⌄ ⚠ All selected items will be cleared. This action cannot be undone. ☑ History Clears site and download history, saved form info, and searches ☑ Cookies and site data (0 bytes) May sign you out of sites or empty shopping carts ☑ Temporary cached files and pages (9.4 MB) Clears items that help sites load faster ☐ Site settings Resets your permissions and site preferences to original settings Clear Cancel

Google Chrome	Click the More button ⋮ and choose **Privacy & Security →** **Delete Browsing Data…** Confirm that all check boxes are selected. Click Delete **data**. Close and restart Chrome.	Delete browsing data Basic Advanced Time range All time ▾ ☑ Browsing history Deletes history, including in the search box ☑ Cookies and other site data Signs you out of most sites ☑ Cached images and files Frees up 7.5 MB. Some sites may load more slowly on your next visit. Cancel **Delete data**
Microsoft Edge	Click the More button ... and choose **Privacy, Search & Services →** Scroll Down to **Delete Browsing Data…** Click Choose **What to Clear**.	Delete browsing data This includes history, passwords, cookies, and more. Only data from this profile will be deleted. Manage your data Clear browsing data now Choose what to clear Choose what to clear every time you close the browser ›

	Make sure the first 4 and the last 4 boxes are checked. Click **Clear Now**. Close and Restart Edge	**Delete browsing data** ✕ Time range **All time** ⌄ ☑ **Browsing history** 1 item and more on synced devices. Clears history from all signed-in devices that are syncing. ☑ **Download history** None ☑ **Cookies and other site data** From 25 sites. Signs you out of most sites. ☑ **Cached images and files** Frees up less than 9.5 MB. Some sites may load more ☐ **Passwords** None ☑ **Autofill form data (includes forms and cards)** None ☑ **Site permissions** None ☑ **All data from the previous version of Microsoft Edge** Includes, history, favorites, passwords and more. ☑ **Media Foundation data** Includes licenses, certificates, keys and more. Clears data after browser restarts. This will clear your data across all your synced devices signed in to Shanon.Reutter@ct.gov. To clear browsing data from this device only, sign out first. **Clear now** Cancel

| Safari /iPad, iPhone | To clear your history and cookies, go to **Settings**

Select **Safari**

Scroll down and Tap **Clear History and Website Data**. | |