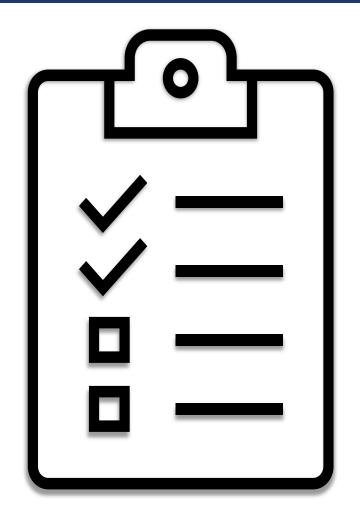


Core-CT Modernization User Group Change Agent Meeting

October 3, 2024

Agenda

- Welcome
- Timeline
- UAT Completion
- Level 200 Training Registration
- Level 100 eLearning Deployment
- Agency Readiness Scorecard Completion
- Data Clean Up
- Communications
- Questions





UAT & Training Deployment Schedule

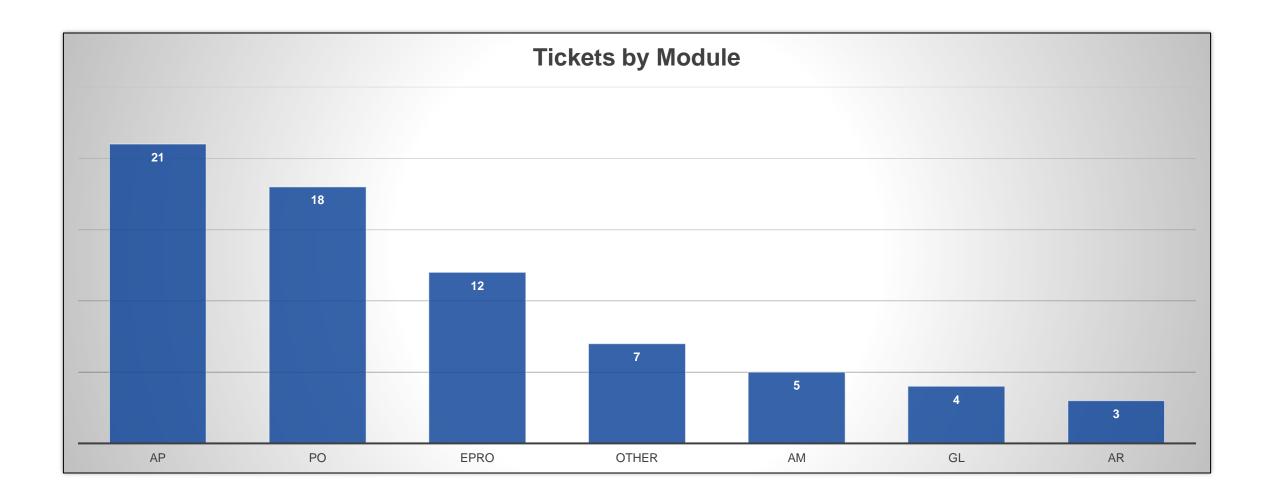


- L200 Training Registration begins End of September End of October
- L100 Training Completion should occur October November 22
- L200 Training Delivery will occur October 7 November (as needed)
- User Groups will occur in November



FIN UAT Statistics

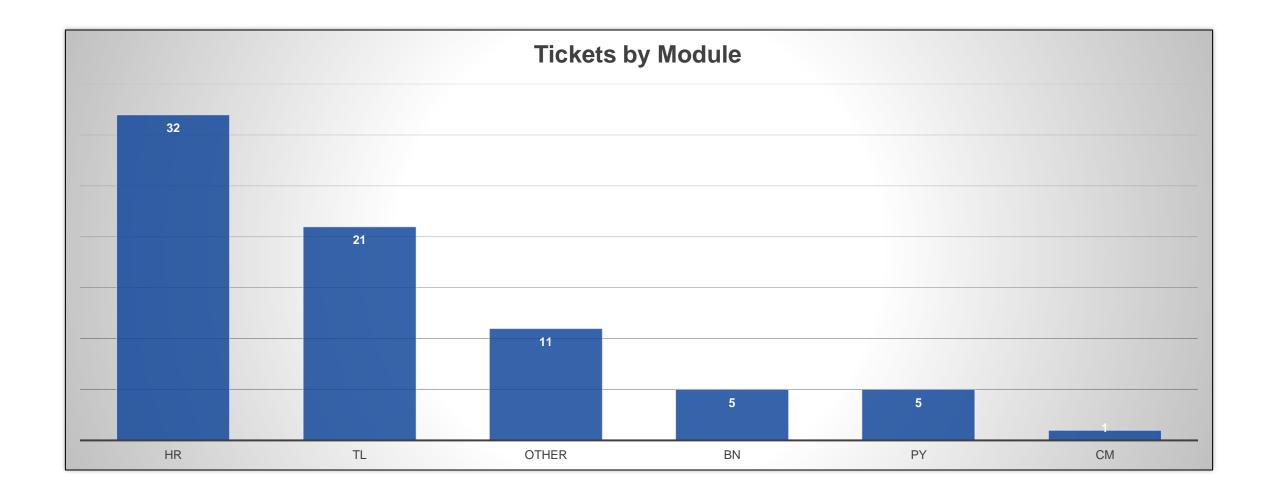






HCM UAT Statistics







Change Agent Communication

Dear Change Agents,

Thank you for working with Core-CT for the past year to prepare for the Core-CT PUM Upgrade.

This PUM Upgrade provides your agency end users with the following benefits:

- Intuitive and easy to use
- Easier navigation
- Caters to various users including self-service users

We are excited to announce that the upgrade is ready to be deployed on October 28, 2024. As Change Agents there are a few items we need your support to complete:

Action Requested:

- 1. **Training:** We are sharing training details with you and your Change Agents. We are requesting your help to complete the following as soon as possible:
- Share Training Registration Details: Distribute the Virtual Instructor-Led Training (L200) course registration details. The L200 courses require registration and each agency's participation is tracked to assess readiness.
 - We have attached a communication template and your agency's roster of users that should register for L200 Training.
- 2. <u>Informational:</u> Please share the important deadlines shown below for transaction clean-up to ensure that things run smoothly for your agency.

Clean Up: We need HR and Financials to complete the following data clean-up activities.

"Action Required: Core-CT PUM Upgrade Training Registration & Other Readiness Items Prior to Go Live" communication has been distributed!





Training:

 Share Virtual Instructor-Led Training (L200) training course registration details

Informational:

 Share important deadlines for data clean-up, to ensure things run smooth for your agency

Readiness Activities:

 Complete a scorecard to help us understand your agency's readiness for this change

Communications:

 In the coming weeks, there will be all-agency communications that need to be distributed



Modernization Page Updates



You can find the Core-CT:

- Agency Appointed Change Agent List
- PUM Upgrade Training Registration

on the Core-CT Modernization Page.

Core-CT Modernization Project (state.ct.us)



Training Registration Details

Core-CT PUM Upgrade Training Registration (state.ct.us)

Page is Live!



Core-CT PUM Upgrade Training Registration

The L200 instructor-led courses listed below review updates introduced by the PUM Upgrade. Please see the list of Core-CT roles (under "Description") for each course when registering.

The prerequisite L100 courses for these are self-paced eLearning modules. They may be accessed by clicking on the appropriate L100 course name below. (In future both L100 and L200 self-paced courses will be available through a Core-CT Training and Support page.)

To register for an L200 course, please click on the desired session.

| Module | Course & Prerequisites | & Prerequisites Description | |
|--------|---|---|---|
| HR | L200 Managing Job Prerequisite: L100 HR Navigation Overview | Upon completing this course, participants will be able to administer HR processes to maintain employee jobs, status, and data, hire and rehire an employee, dual employment processing, maintain employee job information/data, salary increases, transferring an employee, and supervisor changes. Role: HR Specialist | L200MJ002 Oct 7, 9:00-11:00 AM L200MJ001 Oct 9, 9:00-11:00 AM |
| HR | L200 Personal Data Prerequisite: L100 HR Navigation Overview L200 Managing Job | Upon completing this course, participants will be able to access Fluid tiles related to modify person, create employee, create person of interest, and organizational relationship, administer processes to update employee personal data, and create organizational relationships. Roles: HR Specialist, Retirement Payroll | L200PD002 Oct 10, 9:00-11:00 AM L200PD001 Oct 24, 1:00-3:00 PM |
| | L200 Position Management | Upon completing this course, participants will be able to access position management Fluid pages and dashboards, manage positions for both new and existing | L200PM001 Oct 8, 9:00-11:00 AM |



Training Completion

Users Receive Registration

 Receive a <u>Core-CT PUM Upgrade Training Registration</u> (<u>state.ct.us</u>) link for L200 courses via Daily Mail, Modernization Page, and Other Locations

Users Register for L200

 Register for <u>Core-CT PUM Upgrade Training Registration</u> (<u>state.ct.us</u>)



Users Complete L100 Self-Paced eLearning Modules

- L100 pre-requisite courses are listed on the <u>Core-CT PUM</u> <u>Upgrade Training Registration (state.ct.us)</u>
- Remaining L100 courses will be posted on a separate Training Page Coming Soon!



L100 eLearning Deployment - HR

L100 Captivate eLearning will be posted on the Training Page – *Coming Soon!*

| Session | Module | Course | Description |
|--------------|--------|------------------------------|--|
| L100 – HR001 | HR | HR Navigation Overview | This course covers the Navigation updates introduced by the PUM Upgrade. Upon completing this course, participants will be able to navigate Core-CT through both desktop and mobile devices. |
| L100 - ES001 | HR | eProfile Self Service | This course covers the eProfile updates introduced by the the PUM Upgrade. Upon completing this course, participants will be able to view and change their personal information online in Fluid. |
| L100 – LE001 | HR | Life Events Self Service | This course covers the Life Events updates introduced by the PUM Upgrade. Upon completing this course, participants will be able to view their benefit information in Fluid and manage life events that effect their benefits and coverage in Fluid. |
| L100 – OE001 | HR | Open Enrollment Self Service | This course covers the Open Enrollment updates introduced by the PUM Upgrade. Upon completing this course, participants will be able to enroll in the benefits program during open enrollment periods. |
| L100 – EP001 | HR | ePay Self Service | This course covers the ePay updates introduced by the PUM Upgrade. Upon completing this course, participants will be able to view and print their paychecks in Fluid, access paycheck data details in Fluid, request or withdraw consent to receive paper W-2, W-2c, and tax withholding forms in Fluid. |
| L100 – TL001 | HR | Time and Labor Self Service | This course covers the Time and Labor updates introduced by the PUM Upgrade. Upon completing this course, participants will be able to enter and submit time on both desktop and mobile devices in Fluid. |
| L100 – HA001 | HR | Approvals | This course covers the Approvals updates introduced by the PUM Upgrade. Upon completing this course, participants will be able to approve agency level e-profile changes to authorize self-service name and address changes in Fluid, use the AWE (Approval Workflow Engine), view all pending approvals in one centralized location, and view and clear exceptions. |



L100 eLearning Deployment - FIN

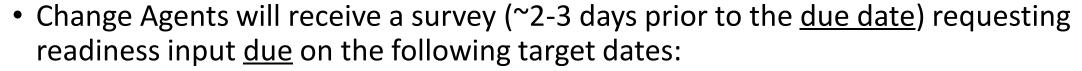
L100 Captivate eLearning will be posted on the Training Page – Coming Soon!

| Session | Module | Course | Description |
|--------------|--------|--------------------------------|---|
| L100 – FN001 | FIN | Financials Navigation Overview | This course covers the Navigation updates introduced by the PUM Upgrade. Upon completing this course, participants will be able to navigate Core-CT through both desktop and mobile devices. |
| L100 – PO001 | FIN | eProcurement Overview | This course covers the eProcurement updates introduced by the PUM Upgrade. Upon completing this course, participants will be able to navigate eProcurement in Fluid, create and manage Requisitions in Fluid, and add/update receipts in Fluid. |
| L100 – SS001 | FIN | Strategic Sourcing | This course covers the Strategic Sourcing updates introduced by the PUM Upgrade. Upon completing this course, participants will be able to respond to 'request for' bid opportunities, send reminder notifications to suppliers and bidders for completing and submitting bids before the event end date, and select and upload multiple attachments in the Sourcing Events Page. |
| L100 – FA001 | FIN | Approvals | This course covers the Approvals updates introduced by the PUM Upgrade. Upon completing this course, participants will be able to approve vouchers in Fluid, approve requisitions in Fluid, approve contracts in Fluid, and approve purchase orders in Fluid. |



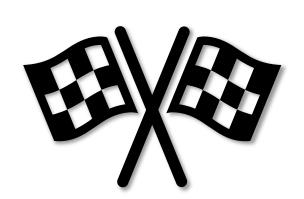
Agency Readiness Scorecard Overview

- As we prepare for Go Live, agencies are being asked to track readiness
- Readiness will be assessed in the following categories:
 - Communications
 - Training
 - Security
 - Data Clean Up



- ~November 1
- ~November 11
- ~November 20
- The Survey will roll up into a Scorecard that will be reviewed by Project Leadership to determine readiness





Agency Readiness Scorecard Assessment Areas

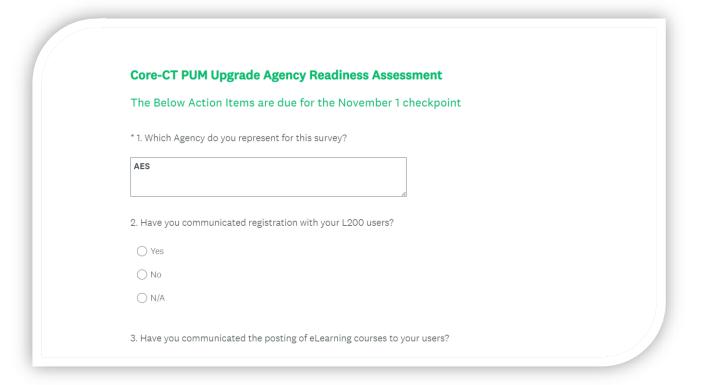
Agency Readiness will be assessed by Change Agents. This is an **example** of the type of information you will see on the survey.

| Task Number | High Level Task Category | Survey Question | | November 1 Checkpoint | November 11 Checkpoint | November 20 Checkpoint |
|----------------|--------------------------|---|---|--------------------------|---------------------------|---------------------------|
| 1 | Communications | Which Agency do you represent for this survey? | | Χ | | |
| 2 | Communications | Have you communicated registration with your L200 users? | | Х | | |
| 3 | Communications | Have you communicated the posting of eLearning courses to | your users? | Х | | |
| 4 | Security | Have you submitted CO-1092 forms for role changes for you | r agency? | Х | | |
| 5 | Communications | Have you notified your users of Core-CT blackout periods? | | | Х | |
| 6 | Training | What percentage of your users have registered for L200 traini | ng? | | Х | |
| 7 | Security | Have you assigned AM Approvers? | | | | Х |
| 8 | Training | What percentage of your users have completed all of their L200 training? | | | | Х |
| 9 | HR Data Clean Up | Have you completed the following HR data clean-up tasks for Check all that are completed. ☐ Position Changes ☐ Name Changes ☐ Address Changes ☐ Combo Codes ☐ Submitted CO-1092 Forms for Security Changes | ryour agency? - requires approval by 11/15 - requires approval by 11/18 - requires approval by 11/18 - submitted by 11/20 - submitted by 11/13 | | | X |
| 10 | FIN Data Clean Up | Have you completed the following FIN data clean-up tasks fo Check all that apply. Submitted Vouchers - Any remaining will be submitted by Core-CT. Submitted Last Interface File (Billing/AP) Submitted all CO -1092 Submitted GL Combo Codes Submitted PCARD | r your agency? - submitted by 11/20 - submitted by 11/15 - submitted by 11/13 - submitted by 11/20 - end of billing cycle 11/13 | | | X |



Agency Readiness Scorecard Survey

- Change Agents will receive a survey to collect data prior to each checkpoint
- This self-reporting will allow Core-CT
 Project Leadership to assess each
 agency's progress and implement
 mitigation strategies, if needed



Readiness Survey Example



Agency Readiness Scorecard Rollup

The surveys will provide input to the scorecards. Each agency's readiness will be reported by a: green, yellow, and red status.

| Checkpoint 1 – November 1 | Checkpoint 2 – November 11 | Checkpoint 3 – November 20 |
|-----------------------------|-----------------------------|-----------------------------|
| Over 80% complete | Over 80% complete | Over 80% complete |
| Between 50 and 80% complete | Between 50 and 80% complete | Between 50 and 80% complete |
| Less than 50% complete | Less than 50% complete | Less than 50% complete |



Data Clean Up Activities

The following transactions will need to be completed and/or approved prior to Go-Live:

Position, Name, and **Address** transitions will not carry forward.

Position – requires approval by 11/15

Name – requires approval by 11/18

Address – requires approval by 11/18

Combo Codes – submitted by 11/20

Security Changes – submitted by 11/13 and approved by 11/20

FIN Cut-Off Dates are as follows:

P-card – end of Billing Cycle on 11/15

Last Interface File (Billing/AP) – submitted by 11/15

GL Combo Codes – submitted by 11/20

Security Changes – submitted by 11/13 and approved by 11/20

Communications

Communications to assist Change Agents with distributing information and updates to their agency

Planned Communications

- - Action required: Core-CT PUM Upgrade Training Registration & Other Readiness Items Prior to Go-Live
- **~**
- L200 Instructor-Led PUM Upgrade Training Registration
- L100 PUM Upgrade Courses Posted to Core-CT Site
- Core-CT User Groups: Functionality Updates
- System Lockout and Payroll Confirmation Date
- Core-CT Go Live Announcement



Questions

