

#	Questions	Answers
1	It was stated that the search by contract ID field has been removed. Can you tell me where we would find that function going forward with the new CORE?	Oracle removed this feature, but we are working on re-adding it. In the meantime, there are other fields to expand or narrow your search results.
2	Is there a start new path (Adhoc) in the approval feature?	It will work the same as today. You can insert an ad-hoc approver, on an existing approval path, but you cannot start a new approval path.
3	Will our favorites links/shortcuts still take us to the appropriate page or will we have to set up our favorites links again?	Favorites will not carry forward. We suggest you take a screen shot of your favorites today so you can add them once we go live.
4	Will there be UPK's set up where you can try and follow along these steps on the requisitions and receipts modules?	No, UPK's will be discontinued. There will be job aids and eLearning Courses available in the Training Materials section of the Core-CT Modernization page.
5	Is there a Sandbox for practice?	No, there is not. We had a User Acceptance Testing phase for which agencies were advised to assign testers via the Change Agents, but that phase is now over.
6	Will you be able to view other employee's Receipts they entered?	Yes, same as today; just adjust your search filters.
7	What is the difference of holding a REQ and pushback?	The pushback feature pushes the approval back to the previous Approver step on the same approver level (for example, Amount Approver 2 can Push Back to Amount Approver 1). the Hold option is for the approver to stop the Requisition workflow for a specific reason, there is no information needed from the requestor. Request for Information is for the approver to request additional information from the requester. When an approver puts a Req on Hold or requests more info, that Req will drop from all other approvers' lists, and will only be available, and visible for that approver. The requester will receive an alert notification for <i>Hold</i> , and an Action notification for <i>Request for Information</i> .
8	How will we be notified if "more information is needed"?	The requester will receive an email notification, and an Alert in their Notification Bell. The requester will receive a Notification Bell Alert if the Req is put on HOLD or Request for More information. They will receive a Notification Alert if the Req is Approved or Denied
9	So if we request for more info who would get the message the ePro Req	Yes, the Requester.
10	Can we get a copy of the slides?	Yes, the presentation will be posted on the Core-CT website under the Modernization page, at the top section, under Core-CT PUM Upgrade Training and Registration.
11	I had a question on the mass change for requisitions. Does it now allow changes to the purchasing authority?	No Purchasing Authority cannot be updated via the Mass Change feature.
12	If a manager edits our requisition, is it noted somewhere that it wasn't the originator that changed a quantity?	No, unlike the Purchase order, there is no Change order on the Requisition page. If you need to know, you may submit a Footprints ticket requesting that information.

13	Is receiving a new feature, I have never done this past before?	Receiving is not a new future, if you haven't done it, you don't have the role and someone else in your agency (most likely in Purchasing) has the role and creates receipts for your agency.
14	Is there a contact person we can use when using the new system?	Yes. If you have any question or concerns, please enter a FootPrints ticket, which is the fastest way to get your questions/ issues addressed (https://footprints.ct.gov/footprints). The tickets will be routed to the correct team. Everyone with a ct.gov email address can access FootPrints. If you are having trouble accessing footprints or don't have a ct.gov email address, please email Readiness@ct.gov .
15	When will these changes go into effect?	Go-Live is scheduled for November 25, 2024.
16	Is there another eProcurement training?	Yes, training session can be found on the Core-CT Modernization page. eProcurement training currently scheduled after today include October 22, 2024 @ 1:00 p.m. - 3:00 p.m. (L200EP005) and October 24, 9:00 a.m. – 11:00 a.m. (L200EP006).
17	Does the Business Unit automatically populate with this new version of CORE?	Yes, it is based on your security. If user has access to multiple BUs, they must select the correct BU from the prompt for the req they are creating.
18	Is this something that all agencies are moving to?	Yes, Oracle is no longer supporting the classic version of eProcurement, only the Fluid UserInterface.
19	Can we split code by Amount only?	Yes, you have that option at the line level; you can distribute by Amount or by Quantity.
20	"paper" reduction has been sited during this presentation. Has OSC-APD been consulted on their expectations for "paperless" transactions for audits?	Core-CT <i>recommends</i> to review the information electronically; however, we understand that agencies have different needs. If the auditors require <i>paper copies</i> of the requisitions, and there is a need to have them printed in order to have a paper trail, the option is available.
21	Will there still be an option to receive a partial order?	Yes, you still have the option to create partial receipts.
22	Will add/update receipts only be found under eProcurement, or can we still access it under the Purchasing tab?	When creating or updating a receipt, you can access the add/update page in eProcurement and Purchasing.